



Our Ref RPCV20032020

23 March 2020

Dear Agrément, South Africa Stakeholders,

RESPONSE TO PANDEMIC COVID-19.

Following President Ramaphosa's address on Sunday night regarding the pandemic COVID-19, Agrément South Africa (ASA) continues to align to the decisions taken by the Cabinet and the Departments of Public Works & Infrastructure and Health in support of preventing the spread of this pandemic.

At this time ASA urges all stakeholders to remain focussed and to ensure that the correct facts and figures are being used when making business decisions. ASA recommends using the Department of Health's official Government Covid-19 support service WhatsApp platform to stay abreast of all developments and prevent the spreading of fake news. WhatsApp "Hi" to +27600123456 for this service to be activated on your cellular device.

ASA has found it imperative that stricter precautionary measures be affected. ASA has taken a decision to implement the below precautionary measures as an infection prevention measure:

Remote Working

ASA staff be working remotely but will be available to assist stakeholders on any services they may require during this time.

Closure of Offices

ASA will close its offices from 24th March 2020 to enforce social distancing.

ASA Business Continuity Management:

ASA will execute Business Continuity Management plan for an ASA virtual office environment. The following business continuity response strategies will be effective from Tuesday, the 24th March 2020:

- Use of digital platforms to host all interactions with our members, stakeholders and meetings.
- Call on all clients, stakeholders and service providers not to cancel interventions with ASA but to adapt swiftly to digital alternatives.
- Should you wish to engage with ASA, it is recommended that instead of visiting our offices, you should use our social media, emails, skype calls (meetings) and telephonic communication.
- During this period recommended by the President (18 March to 13 April 2020), all ASA quality inspections for March and April 2020 will be rescheduled for May onwards.

We encourage members to limit physical contact, remain vigilant and disciplined in the hygiene protocols as outlined by the Department of Health.

ASA will continue to update you on the latest developments, in support of more effective risk management, as we were reminded that together we are stronger!

Kind regards,



Joe Odhiambo, Chief Executive Officer, Agrément South Africa.